

Message from Martin Rackley



On behalf of the Global Alliance team I would like to wish all our contractors a very Happy New Year.

Hard to believe 2009 is already gone. Looking back we saw continued HSSE improvements in working methods, audits confirmed a high level of compliance and the feedback from BP and GA was mostly positive. The down side was we still had 3 accidents that resulted in broken toes (twice) and damaged knee ligaments. I also issued 10 safety alerts on issues that included installing chiller cabinets, mobile crane set up and PPE non compliance. One of our contractors had a serious near miss on a non BP site when a flash occurred in a tank chamber and the lessons learnt from this incident can be found on the following pages.

All our accidents and incidents are probably avoidable if individuals just took a little bit more care and attention. 90% of the injured persons I have interviewed over the years admit they were the main reason the accident occurred. Either by not paying attention to their surroundings, not standing clear of loads, assuming your colleague has isolated / made equipment safe or most common of all, going into automatic pilot mode. With the help and support of your companies our contractors are well trained with SPA safety passports for all. Our accreditation and audit process continues to highlight improvements in method statements and equipment. The biggest remaining obstacle to eliminating accidents is our own behaviour.

Conducting a last minute risk assessments in our heads, a mental check that everything is in place just before we start work EVERYTIME, will reduce the chances of us having an accident by at least 200%.

The Health & Safety Executive have recently published figures showing deaths and injuries at work have fallen over the past 12 months. But this still resulted in 180 deaths. They brought 1,231 offences to court and issued over 8,000 enforcement notices. If this is progress then UK Ltd still has a long way to go. Our 3 injuries saw us achieve a Recordable Injury Frequency rate of 0.83 (number of accidents x 200,000 / Total hours worked) which is well below the industry average but still 3 injuries too many. Everyone in our Global Alliance team will continue to try and prevent accidents and improve safety behaviours where ever we can and we expect nothing less from our supply chain partners.



Please ensure this newsletter and our Safety Alerts are issued to all your staff. This measure has now been incorporated into our 2010 audit processes and contractors will be questioned on site as to what they have received.

I am sure the HSSE issues mentioned are not unique to us. Principal Contractor Site Managers should display this newsletter on site and print off additional copies for site canteens etc.

If you would like to include anything in future issues or require further details on the items covered please contact me by email martin.rackley@eu.bovislendlease.com



Accident / Near Miss Update

A fuel system engineer sustained injury to his knee ligaments when he attended BP Hailsham to investigate a reported vapour leak.

The Fire Brigade had attended earlier and removed the covers to the electrical pits by the main circuit board inside the shop. The shop emergency lighting had also exhausted by the time the engineer arrived. Although the open pits were mentioned during the clearance certificate discussion between the engineer and site manager it was not recorded on the form. The engineer's torch did not work and while the manager went to get another the engineer went into the back office area which was very dark. Although some barriers were in place the engineer part fell into one of the pits and injured his knee in the process. The overriding lessons learnt were:

- Never access any dark areas with out adequate light. Taking a few more minutes to find a suitable working torch would have illuminated the open pits.
- Lack of effective barriers which allowed the engineer to get too close to the open pits. BP are now reviewing the guidance to their Store Managers.



A Global Alliance contractor was undertaking removal of water from fuel tanks on a non BP site. After making connections at the top of the fuel tank the fuel circulates in a self contained system and the water is filtered out into closed containers.

During the filtration process a flash occurred in the chamber and was witnessed by one of the two-man team. Their extinguisher was used and works were immediately halted. The contractor informed the site operator and the local Petroleum Officer was notified. The contractor also called us as they undertake this type of work on BP sites. The incident is still being investigated by the PO but our investigation highlighted two main causes:

- Lack of electrical isolation at the sub pumps. Any works in a tank chamber requires isolation (locks and tags) – no exceptions.
- Removal of the gas monitor from the tank chamber. A gas monitor must remain in the chamber for the duration of the works, not just during access.



Please note this photo was taken at another site and is for re-enactment purposes only

Blocked exits and poor housekeeping continue to be reported by our contractors.

We always follow up each report with BP and attaching photos is a good way to help refocus those concerned. This situation was captured on a Dealer site by a Tokhiem engineer. At first glance it looks like a blocked exit and potential fire hazard. A closer look shows the security bar is still attached meaning the exit door cannot be opened. Actions like this put staff, customers and contractors at risk. Please continue to challenge and report unsafe situations wherever you find them.



Accident / Near Miss Update

After receiving several safety alerts from other oil companies regarding injuries to contractors from falling fuel pumps during installation we conducted a detailed review at BP Bagshot.

Revised guidance has been issued to our Principal Contractors and we are in discussion with our pump manufactures to see if purpose made lifting slots can be built into the pumps. Lessons learnt included:

- The purpose made lifting frame MUST be used for all installations of the Global Star pumps and dispensers.
- Manufactures' install guidance must be incorporated into any method statement for the install or removal of pumps. Don't leave this to the last minute. If needed your GA Project Manager can help get this information for you. If lifting frames and brackets are specified they must be used.
- Under no circumstances are pumps to be unsecured and slid / man handled across the forks.

If you have any concerns regarding pump install or removal please contact me direct martin.rackley@eu.bovislendlease.com



Best Practice

DRB have issued a hand protection kit to all their engineers. It includes retractable knives, purpose made cable strippers, armour ringing tools and PVC flex stripper. By eliminating the use of Stanley type knives wherever possible the company hopes to significantly reduce the number of cuts and abrasions sustained by their engineers. If you would like more details of the kit and / or the toolbox talk which accompanies it please contact Robert.Mcarthur@Drbuk.co.uk

Toureen Mangan has opened an in house training centre that specialises in Cable Avoidance courses including a purpose built Service Location pit. They have invested in vacuum excavators which use pressurised water or air to break up hard soil which is then vacuumed into a disposal tank. This reduces the risk of cable strike and is very useful on sites which have a maze of services underneath. They are also using Crushing & Screening buckets on their machines which allow more demolition materials to be crushed on site, recycled for hardcore / concrete or used for temporary hard standing and piling mats. See www.toureenmangan.co.uk for more detail.

JP Construction has extended their Safety Training dept and can now offer a wide variety of courses including SPA (PIA) Safety Passports and training for plant operators. You can view the available courses on their website. www.jpconstructiontraining.co.uk or contact their HSE Manager tony.gallagher@jpconstruction.co.uk

Nice to see more and more of our supply chain partners are producing quality HSSE newsletters. Nigel Plumb sent me a copy of the DP Tanks newsletter which contained the impressive statistic of only one reportable accident in 43 years of trading. You can view their latest newsletter at www.dptanks.co.uk



The Annual Global Alliance Charity Golf Day was held at Whittlebury Park GC on 17th September 2009. Despite being in a very difficult recession our supply chain continue to support this event and 16 contractor teams competed for the team and individual prizes.

We also had a large number of companies sending in donations even though they could not make the day. As a result we raised £10,000. Charity nominations from our GA team have seen donations totalling £6000 made to a number of good causes including Gt Ormond Street Children's Hospital, SANDS which is a MK support group helping families with Stillbirth and Neonatal Death Syndrome and a Road Safety centre for children in Milton Keynes. £4000 was donated to the Keech Children's Hospice in Luton.

The winning team were JP Construction with Arcadis R/U.

- Individual winner was Andy McCree (BP) with Paul Jacobs (Arcadis) R/U.
- Longest Drive was won by Matt Tuffee (La Chimbali)
- Nearest the Pin was won by Mark Roberts (Ground Control)



Arcadis team. From left to right Steve Billson, Mick Bennett (Mood Media), Paul Jacobs and Martin Rackley (GA)

My thanks again to everyone who supported our day and we will be back at the same venue on 16th September 2010

Community Day

Bovis Lend Lease encourages all their Business Units to support an annual Community Day where their staff do a variety of volunteer work for good causes in their local neighbourhoods. A Global Alliance team led by Daniel Hayes went to the aid of Pepper Hill Primary school, Milton Keynes for two days in October. The school wanted to create a "learning experience" outside the classroom. The GA team constructed a perimeter chain link fence, made a pond in the middle with a wood chip path, a den area under existing trees and finished off by clearing all the undergrowth at the school entrance. Donations were also received from the following contractors:

- Aqumen
- Fordham Electrical
- Global Refrigeration
- JP Construction
- Prolicht UK
- TE Ramms
- Wilson Contract Services

If you have any suggestions for our 2010 Community Day project please contact sharon.brodrick@eu.bovislendlease.com



From left to right: Sharon Brodrick, Lee Lawrence, Jenny Desousa, Karen Creek, Chris Lunn. Dan took the photo and Steve Lanigan was having a 'well earned rest'!

Congratulations

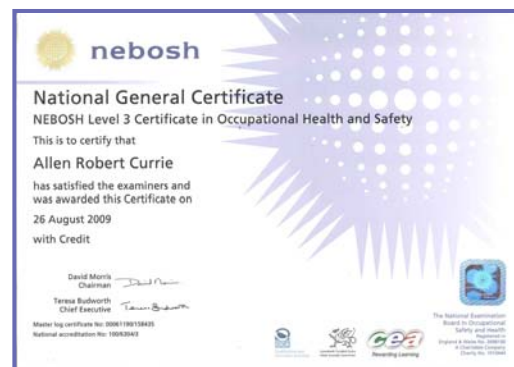
Xmo Strata held their annual Safety Day last month. The event was well attended by their major clients including BP Maintenance Manager Jason McMenamin. The agenda included accident / near miss review, method statement improvements, new training DVD's and staff HSSE awards. At the start of the year MD Steve Martin announced a trip to New York for the two man team (and their partners) judged to have the best HSSE performance in 2009. The winners were father and son team Paul & Tom Slater. **Jason is shown with Steve Whitcombe & Jon Upson with their awards for best site documentation.**



Fox Construction received a very welcome letter from Aberdeen City Council on behalf of the local residents at BP Culter. There was particular praise for their engagement with neighbours, pedestrian safety arrangements and keeping the site and surrounding areas clean and tidy at all times. No one welcomes construction work on their doorstep and this is excellent recognition of the Fox team and our supporting contractors. A very big thank you to everyone involved with the Culter project.

Allen Currie of DRB has passed the NEBOSH certificate in Health & Safety and is the latest member of our supply chain to have this well respected qualification. Companies can make no better investment than putting their operational staff through a course such as this. Why pay out for expensive external consultants when with the right training your own people can provide more in depth knowledge and health and safety support?

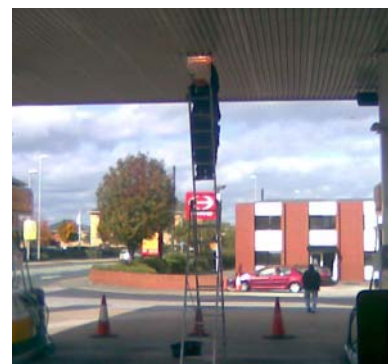
Allen is shy lad and didn't send a photo so we will have to look at his nice certificate instead.



And Finally

This is why we always try to find better alternatives to stepladders. Who said a picture is worth a thousand words?

My thanks to Andy Kennedy of Tokhiem for sending this one and no, its not been taken on a BP site.



Once again, please ensure ALL your staff have access to this newsletter. If you would like additional people included on our HSSE distribution list please contact Sharon.brodrick@eu.bovislendlease.com

If you would like an item included in these newsletters contact me at martin.rackley@eu.bovislendlease.com