

SAFETY ALERT

Contractor Medical Treatment Incident - Germany 1/10/09

WHAT HAPPENED?

A Technician was checking valves of the nitrogen interstitial space monitoring system, located at offset fills on forecourt, when he was struck by a customer's car that backed up after refueling. He received a cut to the face, requiring two stitches, and had minor injuries to his hands, knee and shoulder. He was extremely lucky.



Technician was crouched down with his back to reversing car. No barrier. Own service van blocking the adjacent lane

Customer's exit forward blocked by other contractor's barrier

WHY DID IT HAPPEN?

Factors within the control of the Individual

- The individual **was trained** on the ExxonMobil barricading principles and **he had** the barricading **equipment** stored in his service van however he decided to completely **disrespect the barricading rules, ie, the Golden Safety rules** – it was only going to take one minute - so several shortcuts were taken
- Poor quality of any LMRA performed
 - One minute prior to the incident another car passed right next to the Technician who stayed without any reaction on that **call for caution**.
 - He did not wear a hard hat
 - Technician was in a crouched position, with his back to customers car
 - With all the noise on the forecourt he did not hear the car backing up
- In order to exchange a bottle of nitrogen, located inside the shop building, the Technician had parked his van close to the shop entrance, but opposite of the barricading of the second contractor, blocking both lanes

WHAT COULD HAVE PREVENTED THE INCIDENT / LESSONS LEARNED:

1. **Always** apply the barricading principles i.e, Respect the Golden Safety Rules

*Choosing **NOT** to do so,...*

*is choosing **NOT** to perform work on ExxonMobil Retail Sites*

2. Continuously apply the LMRA process

Date of issue 15-10-09



