

## Message from Martin Rackley



**What a start to the year.... For the 4 months completed so far we have increased our contractor hours by 50% against the same period in 2008.**

Unfortunately in January and February we also saw a significant rise in serious near miss incidents and safety breaches which led to my strongly worded safety alert on 25<sup>th</sup> February warning of the possible consequences if these incidents and breaches continued. We followed this up with one-to-one contractor meetings and increased audits and inspections.

The increased effort to improve HSSE from our contractors and staff during March and April has been tremendous and while our working hours have remained high, the level of incidents over the past two months has dropped dramatically. However, **we cannot be complacent** and I ask all our partners to **remain vigilant** and build on the good work from the last two months.

We had a lost time injury in March and once again the root cause was lack of attention and 'falling asleep at the wheel'. Good PPE prevented a more serious injury. More details of this injury are contained in this newsletter.

My thanks again to all those who contributed to this month's edition. The ongoing request for our supply chain to issue this newsletter to **ALL** their staff remains. Audit feedback shows a significant number of contractors, particularly on maintenance works, have not seen it. **We expect all our approved contractors to make our safety alerts and newsletters available to all their staff and our team will be seeking greater assurance on this over the coming weeks.**



**The signing of the new BP & Bovis Lend Lease – Global Alliance Contract**

A new 5 year contract between BP and Bovis Lend Lease has just been signed which allows the Global Alliance and our Supply Chain Partners to continue delivering first class projects with industry leading HSSE performance. This does not mean we don't need to improve but it is testimony to the tremendous efforts all our contractors have made over the years. Without your support on HSSE there would be no Global Alliance and certainly no contract renewal.

On behalf of everyone at the Global Alliance, thank you for your dedication and commitment and I look forward to even more improvements over the coming years.

**Please ensure this newsletter is circulated to all your staff whether they work on our projects or not.** I am sure the HSSE issues mentioned are not unique to us. Principal Contractor Site Managers should display this newsletter on site and print off additional copies for site canteens etc.

If you would like to include anything in future issues or require further details on the items covered please contact me by email [martin.rackley@eu.bovislendlease.com](mailto:martin.rackley@eu.bovislendlease.com)



## Accident / Near Miss Update

### A ground worker at BP Milton Heights suffered a broken little toe when a kerb fell onto his foot.

He was laying kerbs with a purpose made clamp attached to a 360 degree excavator. While lifting a kerb stone in the clamp it struck another kerb on the stack. The kerb layer was standing too close and it landed on his foot.

The steel toe cap in his boot prevented a more serious injury. Just by standing further away and being in a position to guide the driver could have prevented this incident from happening in the first place.



**A refrigeration engineer had a lucky escape at BP Newham Way.** He was installing new chiller cabinets with a colleague and because the existing shop door was too low, they took the cabinet off its trolley and pushed it into the shop.

They didn't put the cabinet back on its trolley and during its final positioning the engineer put his hand underneath while the cabinet was held up by his mate using a lifting bar. The bar slipped and the cabinet came down. The engineer managed to get his hand away just in time and only suffered a broken nail and bruising. A fraction later and he could have lost his fingers.

Shop fitters were on site and could have easily removed the door frame to allow the correct trolley through. We have reviewed and firmed up the installation procedures with our refrigeration contractors but once again this was a short cut that nearly disabled a contractor. If you can't follow the correct procedures **SPEAK UP**. No one will ask you to take short cuts or make do. **If the job can't be done safely we don't want it done. No exceptions.**

### A near miss at BP Markfield was a classic example of experienced contractors not "seeing the wood for the trees".

During pump and pipe replacement works the ground workers had to break out and expose the existing fuel tank vent pipes. They encountered dense concrete which made it impossible not to damage the vent pipes. But rather than highlight the problem and stop works they carried on and made ad hoc repairs as they went. The situation was only highlighted and halted during a routine HSSE audit.



The team involved were very experienced in forecourt works and by not following their basic safety passport training they had put themselves at serious risk. They simply didn't consider the risk from vent pipes the same as dispenser fuel lines. The main reason we ask for toolbox talks and task briefings is to constantly remind people of the basic hazards and to think about what can happen before you start any task. Are you confident your staff / colleagues always consider the risks and control measures before hand? I would urge everyone to regularly hold "What if " toolbox talks. Challenge everyone in the team on what if situations and what they would do.



### We have received 2 complaints from BP Site Managers regarding rude and abusive contractors.

In both cases, the contractors had to be reminded about their HSSE control measures and PPE. We fully investigate all such cases and where proven, we ask companies not to send the individuals to BP sites in future. I can think of no quicker way to limit your job prospects and those of your employer than by abusing a BP or Global Alliance member of staff.

BP continually stresses the importance of contractor safety to their Site Managers who are ultimately responsible for all works on their sites. We have seen a significant increase in their attention and interest towards contractors especially during the sign in and clearance certificate conversations.

We fully support and endorse these efforts. If you do have issues on a BP site or cannot agree a clearance certificate **DO NOT GET INTO A CONFLICT**. Politely explain your position and call your supervisor and our maintenance call desk. We will help with any misunderstandings or issues.

## Message from David Newton, BP Asset Manager, UK



**With a few months behind me in my new role I am delighted for the opportunity to share my thoughts in this newsletter.**

Having worked in BP for some time, it has been really encouraging to see the developments which have been made over the years in pro-active safety management and a reduction in injuries. It is testimony to the unstinting effort and commitment of BP, Bovis Lend Lease through the Global Alliance and our contractors that we are rightly seen at the forefront of the industry in this critical area.

On a personal level, my commitment to ensuring all of our activity is conducted in a safe and consistent manner is absolutely the number one element of my overall agenda. It may be becoming a bit of a cliché to say this, but it is still worth remembering, nobody expects to go to work to return home injured or in the very worst cases to never return home at all – and we should never put ourselves, or those working for us in a position where this could be the case. So I would always encourage you to think about the things you do, and the way you do them to ensure you are not putting yourself or others in harm – do not find yourself “asleep at the wheel”.

In 2008, there was a big focus on the introduction of Control of Works procedures – and on an audited basis a score of 92% was achieved in terms of overall introduction of all relevant CoW processes. The objective in 2009 will be to take this implementation to a 100% level, and then – significantly – to ensure that compliance against these procedures is accurate first time, every time.

We have made great strides in recent times to ensure compliance and with continued focus in 2009 I have no doubt we will achieve our overall HSSE objectives. I am proud to be working with such a dedicated team of professionals and look forward to meeting as many of you as possible in the coming weeks and months either via site or contractor visits.

## Good Practice

### **NAP Construction undertakes decommission works on old / redundant sites.**

These sites have often been closed for some time and a common problem is contaminated sharps either left or thrown onto the site. NAP recently purchased sharp removal kits and put together a basic training guide for their staff. If you would like more info please contact [nathanjarvis@btinternet.com](mailto:nathanjarvis@btinternet.com)



Marcus Waller

**Williams Southern Site Manager Marcus Waller knows he can't be on the forecourt 100% of the time.** He depends on all contractors to watch out for each other and stress's this point in his site inductions. To drive the point home even further he displayed this notice on the entry gate at BP Welling. Notices like this are common on Williams Southern projects and are often changed to focus on recent incidents or the works happening that day.

**Another Williams Southern initiative is this charging point for battery powered tools.** The 110 v supply is connected to a self contained and waterproof cabinet. This reduces the amount of power leads inside the shop or site office. Further info can be obtained from John Whittaker at [john.w@williamsbuild.com](mailto:john.w@williamsbuild.com)



## Good Practice continued....



The **IVR or Intelligent Voice Recognition** phone line has revolutionised the way our **Control of Works** policy is implemented & managed on maintenance work and our contractors have really got behind the initiative.

After rolling the system out in September 2008 and monitoring on a week by week basis; overall our contractors are now achieving over 80% compliance to this procedure- a great achievement given we have over 4000 calls attended per month!

Contractors are required to call the phone line and enter the job reference number to 'log-in' to the store, they then go through a series of questions (using touch-tone) to identify that they are qualified to complete the job (UKPIA) and have obtained a signed clearance certificate.

One of the advantages of the system is that if there are more than one set of contractors onsite the IVR line highlights this instead of relying on the store staff to communicate the need to co-ordinate activities to ensure safety.

We also get more accurate information on how long the contractors are onsite and can track when a job has been attended 'live'. Following completion of a job the contractor is then required to use the IVR line again to update the status of the job which provides us with a 'real-time' status of the maintenance jobs. If you would like more detail on the IVR system please call either Chris Lunn or Chris Davis at our Call Desk on 01908 853636

**Congratulations to Toureen Mangan who have been awarded a RoSPA Gold Award 2009 for Occupational Health & Safety.**

In March they achieved a triple star rating and 40<sup>th</sup> position in the Sunday Times Best 100 companies to work for. If your company has received recognition from other clients and bodies please let me know.



## Incident & Injury Free Champions



**Gary Wootton**

**Gary Wootton of Geze UK Ltd was attending BP Wisley South to service the automatic doors.** Unknown to Gary, BP HSSE Manager Gary Worrow was also on site and gave us the following feedback.

"I watched this engineer for approx 15 minutes as he was carrying out his task during a very busy time. He did an excellent job, was well presented, polite, completed all the necessary paperwork, coned off the work area and fully understood his HSSE responsibilities. We had a chat for a few minutes and if all contractors conducted themselves like this we would be in a very good place".

**Global Alliance Project Manager Tony Wincott presented Waqqas Jahangir with a £50 store voucher in recognition of his work as Traffic Marshal at BP Boreham during the recent pump replacement works.** The works were phased to allow the site to continue trading and a key component of this was the direction and supervision of customer traffic.

According to Tony " Waqqas was superb in directing customers to available pumps and avoiding forecourt congestion. He treated everyone with tact and diplomacy which is no easy task with some of the more verbal Essex drivers. Credit also goes to JP Construction Site Manager Keith Dodds who managed this difficult and frustrating site to completion without incident."



**Waqqas Jahangir & Tony Wincott**

## Incident & Injury Free Workshops & Awards

**Incident & Injury Free Workshops continue to be given to our contractors on request.** If you would like a half day presentation at your office or depot please contact me directly. My thanks to the following companies who have requested and hosted sessions this year:



- **Xmo Strata**
- **Fiberlite**
- **Highcross**
- **Fox Construction**
- **Strategic Group Scotland**

I am also delivering IIF sessions for BP Store Managers and my thanks to the numerous BP Territory Managers who have provided the time and support during their regional meetings.



**The annual Global Alliance HSSE Awards dinner was held on 13<sup>th</sup> May 2009. Full details of the winners and runners up will be included in the next edition of this newsletter**

## Charity Donations

**The Global Alliance Charity Golf Donations have now been distributed following last year's event.**

We raised nearly £9000 and made several donations to organisations nominated by our staff including ICU Steps, a rehabilitation group for people suffering major injuries requiring intensive care treatment and The Fuchs Foundation.

£6500 was donated to the Countess Mountbatten Hospice in memory of Ann Cheetham who recently passed away. Her son Simon Cheetham is a Real Estate Project Manager in the BP UK Asset Team who works closely with our Project Managers regarding site redevelopments, funding and programmes.

I know Simon and his family were very grateful for this donation and he wanted me to pass on his gratitude to everyone who participated in the Golf day and contributed to the charity fund.

**This year's event will be held on Thursday 17<sup>th</sup> September at Whittlebury Golf Course.**



**Simon presenting the cheque to David Nicholson from the Hospice**



**Graham Ellis Associates are holding a Charity Golf Day on Wednesday 30<sup>th</sup> September 2009** to help disabled children participate in sport. The venue is Cannons Brook Golf Club, Harlow, Essex. If you are interested please contact [office@geaonline.co.uk](mailto:office@geaonline.co.uk)

# In Fond Memory....

## Ian Whittingham, MBE

**The Global Alliance lost a good friend and passionate supporter of HSSE last month when Ian Whittingham passed away.**

Ian's background was as a roofing contractor. He fell during roof works on a construction site and was paralysed from the waist down as a result. I first met Ian in 2001 during some site presentations he was doing for Bovis. He was one of the most inspirational people I have ever met. He never blamed anyone else for his injury and always said he made the wrong choices and adopted the "it won't happen to me" attitude. He agreed to give personal presentations on some of our sites during 2002 & 03 and I still find contractors today who mention Ian's sessions and the impact it had on them.



In 2004 Ian was awarded the MBE from the Queen at Buckingham Palace mainly for his work with the Health & Safety Executive and their advertising campaigns to improve standards in the construction industry. In recent years Ian passed his NEBOSH diploma and had been working as an HSSE Manager for several national construction companies. Unknown to most people who met him, Ian was often in considerable pain but never let it show and always appeared to be up for a laugh and had a wicked sense of humour.

His local Health Trust continued to call on his services to visit and offer advice to young persons who had recently suffered spinal or paralysing injuries. I cannot imagine how difficult it must be to talk with a young man who has just lost the use of his legs or worse. But Ian did it again and again.

A few months ago Ian suffered a stroke and was admitted to hospital. He seemed to be recovering well just before Christmas but unfortunately he developed complications and passed away on 9<sup>th</sup> April 2009. He was 41. All our best wishes and sympathies are with his family and friends at this difficult time.

## Linda Clifford



**The Global Alliance lost a valued team member with the passing of Linda Clifford in February 2009.**

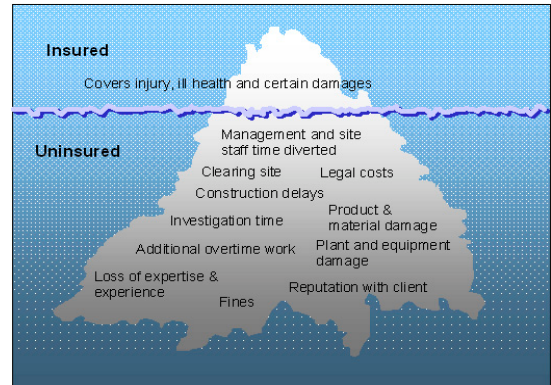
Linda had a great many friends in our Supply Chain from her time as Call Manager in our Maintenance Centre. Her friendly and helpful manner will be deeply missed by all who knew her. Linda had extensive maintenance knowledge and experience from her time at BP and previously Mobil Oil. She dealt with any HSSE issues quickly and provided valuable assistance to many contractors. Again, our thoughts are with her family and friends at this difficult time.

# The financial cost of HSSE failure

This caption was sent in by Richard Standing our European Commercial Manager.

Too often the full cost and impact of a serious accident is not fully appreciated by companies until it's too late.

In the current economic climate a lot of companies are going through difficult times. There is never a good time to have an accident. But now, more than ever it could be the difference between surviving and going under.



## & Finally.....

Let's hope it doesn't rain!

Yet another example of someone not being able to see the wood for the trees!

My thanks to Barry Bowles of GB Forecourts who sent this in. It came from a friend of his in New Zealand who is having a house built. Apparently this local builder didn't see the problem and hadn't had a collapse yet. This is probably due to luck - and let's hope it continues as there won't be a second chance in excavations this deep.



Once again, please ensure ALL your staff have access to this newsletter. If you would like additional people included on our HSSE distribution list please contact [Sharon.brodrick@eu.bovislendlease.com](mailto:Sharon.brodrick@eu.bovislendlease.com)