

**Message from Martin Rackley****Martin Rackley**

**Welcome to the September edition of the UK Global Alliance HSSE Newsletter.**

Our last Newsletter in May highlighted the risks of taking shortcuts and asked everyone to think of the consequences of an accident.

Although we have been encouraged by the reduction in serious near miss reports, incidents and accidents continue to happen. Two more lost time injuries have occurred on our sites, one of which could have resulted in a permanent disability. Thankfully the injured contractor is now back at work and expected to make a full recovery. Another contractor was also fortunate not to fall down an interceptor chamber. Details of all these incidents are contained in the following pages.

The entire Global Alliance team is very concerned about our recent incident trends. All our indicators show we are heading for even more serious injuries unless attitudes and behaviours change. We recently held a conference call with all our Contractor Managing Directors to highlight the seriousness of the current situation, possible root causes and solutions. You can hear a recording of the call by putting this weblink into your PC browser:

<http://www.gap.bpbovis.com/DesktopModules/VSD/ServeVSDDocument.aspx?ItemID=70354&mid=8855&key=70354>

I appeal to every manager and supervisor in our supply chain –

- **Do you really understand and appreciate the day to day tasks your teams undertake?**
- **Do you recognise the HSSE challenges they face?**
- **Do they feel under pressure to cut corners?**
- **Do you set the right example?**
- **Do your people feel empowered to challenge unsafe practise wherever they may be?**

If you have concerns about any of these points (or others) let us know. Maybe we can help. Either speak to your Global Alliance Project Manager or me. All discussions will be treated in confidence and we may be able to stop the next accident from happening before it's too late!

**Please ensure this newsletter is circulated to all your staff whether they work on our projects or not. Site Managers should display this newsletter on site and print off additional copies for site canteens etc.**

**If you would like to include an item in future issues contact me by email.**

**If you would like this newsletter sent to other people in your company please contact [sharon.brodrick@eu.bovislendlease.com](mailto:sharon.brodrick@eu.bovislendlease.com)**

## Accident & Incidents



**A refrigeration contractor cut through his glove and into the palm of his hand with a Stanley knife.**

He was attempting to remove plastic packaging ties on drainage tubing. The engineer needed surgery to repair cut tendons in his hand and was off work for approximately 6 weeks. He has just returned to work and is expected to make a full recovery.

The investigation highlighted several root causes but the main critical factors were not using the correct tool (other engineers used snips for this task) and incorrect cutting techniques. The use of any blade while placing your other hand underneath will put you at serious risk of being cut as this re-enactment photo shows.

**A Refrigeration engineer broke a thumb while working on site.**

While wheeling a fridge cabinet out of the shop his thumb was crushed between the unit and a counter. The critical factors included: not wearing gloves, (which might have reduced the level of injury) and not closing the shop while moving equipment.

It would have taken a few minutes to close the shop and move the unit. By choosing not to, the engineers were paying particular attention to the customers' safety at the expense of their own. Closing an area for a just a few seconds could have prevented a very painful injury.



**An engineer on site had a lucky escape.**

While working on one forecourt an engineer removed the cover on a petrol interceptor chamber to prevent it being damaged by the power float, however, he didn't have the temporary replacement cover to hand.

While walking towards the shop to get the replacement another member of the gang was walking nearby, didn't notice the open chamber and nearly fell into it.

Fortunately only one of his legs went down and he managed to save himself. If he hadn't, he would probably have suffered multiple injuries as the depth of the chamber was 3.5m. A series of detailed toolbox talks were consequently held on the incident. The company arranged an in house IIF session and have adopted the use of hi vis temporary manhole covers on all their sites.

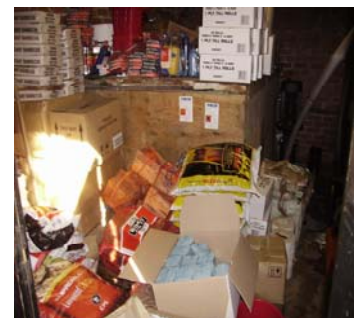
For more detail click on this weblink <http://www.protection.co.uk/products/type/manhole-protection/>

## Near Miss Reporting

**Near miss reporting really can make a difference.....**

Our maintenance team continues to authorise works and assign contractors from your feedback. Although it is very difficult to estimate just how many accidents or incidents have been averted over recent years I am sure it is a considerable number.

This photo is an excellent example. It was taken by Bob Pendleton of Wilcomatic, at BP Priory and shows a plant room filled to the brim with combustibles including barbecue coals and lighter fuel. The entire room was a tinder box just waiting for a spark. Thanks to Bob we have been able to bring this to the attention of the relevant BP Managers and get the room cleared.



## Global Alliance HSSE Awards 2008

We held our annual contractor awards on 24<sup>th</sup> April. The evening was preceded by an HSSE communication session hosted by Ashraf Michail who was recently appointed as head of the UK Alliance team. Other speakers included BP UK Asset Manager Ramsay MacDonald and yours truly.

A record number of nominations were received from our team and the evening was well supported by BP and our contractor partners. In particular we would like to thank BP UK Fuels Marketing Director Janet Ashdown for presenting one of the awards.

### This year's winners are:

- Combined Gas Systems
- PEL Building Services
- Sherwood Contract Services
- Broham Forecourt Developments
- BP Retail Store Manager Sarah Charles
- Thomas Stewart of Fox Construction
- Les Sharland of GB Forecourts
- Xmo Strata

An HSSE award for exceptional performance was also awarded to **Nick Bromell** who has since joined Lend Lease Projects. Nick hopes to bring many of the Alliance success's to his new role and he is already working with some of our supply chain.



Kevin Porter, Broham Forecourt Developments receives his award from Ramsay MacDonald, BP



BP Retail Store Manager, Sarah Charles with her award

## Incident & Injury Free Workshops

### **JP Construction requested an IIF session for their forecourts staff.**

The turn out was extremely high and included their new Managing Director Martin Walters. We also took the opportunity to discuss the action taken following the reported near miss at BP Kettering West, which was highlighted in our last newsletter. The honest feedback was most welcome and recent audits on JP sites have been very positive.

The company are also to be commended for their ongoing commitment towards apprentices. They currently employ 6 and are looking to recruit even more this year.

If you would like your company apprentice scheme highlighted please contact me direct.

### **Toureen Mangan recently held an IIF session for their ground workers following a near miss.**

It was delivered by Bryan Stanley who has recently joined them as a Site Manager. Bryan had previously been with Laing O'Rourke where he received his IIF training.

The Alliance fully supports those companies who try and influence their staff behaviours with in house training.

If you would like us to support your HSSE training programmes contact me direct at [martin.rackley@eu.bovislendlease.com](mailto:martin.rackley@eu.bovislendlease.com)



## Incident & Injury Free Champions



**Withey Site Manager Robin Fortune was nominated for an IIF award at BP Rugby Road.**

Robin was nominated by Global Alliance Project Manager Tony Wincott who was particularly impressed by Robin's site inductions. Keeping them interesting and relevant when you are delivering several presentations a day is not an easy task. The site organisation and housekeeping were also commended.

**Dave Greechan of Fox Construction was nominated by Global Alliance Project Manager, Joe McGlynn for his efforts at BP Carluke.**

During the breaking up of the existing forecourt, Dave paid particular attention to his neighbours and spent considerable time to minimise the noise and keep them informed. He also had the foresight to check the integrity of the existing offset fill lines before allowing fuel deliveries to recommence. Good job he did, as the diesel line failed its test and was replaced.

**Ryan Jayberg engineer Douglas Hunter-Brown challenged BP site staff at Hillingdon while they were using a 240v jet wash to clean the forecourt and pumps.** They stopped when Doug highlighted the risk and his follow up call allowed our call desk to dispatch an approved cleaning contractor.



**Kevin Cully of Xmo Strata challenged dealer contractors who were attempting to work on vent stacks from ladders.**

The potential fall distance was 4 m and the site operator was happy for them to continue. The easy option was to walk away but Kevin returned to the contractors, spent considerable time explaining the risks and potential injuries and eventually persuaded them to erect a mobile tower.

**Steve Cook of NAP Construction had the routine task of replacing the missing top bend to the interceptor vent pipe.** Steve has worked on numerous service stations. Before securing the bend section into place, he removed the vertical section to check it wasn't blocked and found assorted rubbish and debris which had been forced into the vent by various jobs and idiots. Thanks to the benefits of digital photography Steve's employer have now promoted him to "Site Superman".



**Alliance UK Manager Ashraf Michail is determined to deliver the IIF message first hand.**

He delivered the early IIF commitment workshops to our Contractor Managers and continues to influence safety behaviours whenever he can. His site visits include informal toolbox talks with our contractors to ensure we deliver a consistent message and provide an opportunity for honest feedback. This photo shows Ashraf holding a recent talk at BP Kempton Park.

## Safety Passports

### BP support for the SPA Safety Passport continues to grow....

The last newsletter highlighted the BP funding for a new SPA training film and the number of Senior BP Managers undertaking the training goes from strength to strength.

A recent successful attendee was **Mark Rosling**. Mark is the European Asset Manager for BP and he and his team determine what countries and projects get funding.

He was very impressed by the course and admitted that he hadn't been aware of some of the forecourt hazards and now had a better understanding of the issues we face.

I wonder how many of our Contractor Managing Directors can make the same claim? Does your boss have a safety passport? If not, why not?



Mark (right) receiving his safety passport from UK Asset Manager, Ramsay MacDonald

## Good Practice

### BP Fuels Marketing and SMTS have developed an interactive CD-ROM training programme for BP Dealer staff.

The latest techniques are used to produce 8 interactive 3D tutorial sections which outline real forecourt Health and Safety scenarios and enable staff to learn at their own pace.

The CD-ROM also includes a bank of 100 questions, 40 of which are selected at random once the trainee has completed all 8 modules. For more details contact BP Dealer Programmes Co-ordinator Alison Welham at [alison.welham@uk.bp.com](mailto:alison.welham@uk.bp.com) or Jamie Cliffe of SMTS [jamie.cliffe@smtsltd.com](mailto:jamie.cliffe@smtsltd.com)



### Wilcomatic have issued these access platforms to all their engineers.

Although most of their staff don't work at excessive heights the car wash bays are often wet and present a constant slip hazard. As well as providing a large working platform they remove the risk of stepladders slipping while in use. More details can be obtained from Wilcomatic's Bob Pendleton [bobp@wilcomatic.co.uk](mailto:bobp@wilcomatic.co.uk)

## Good Practice – cont.

aQumen have purchased these access steps to accompany their drivers when they deliver cabins and kiosks to our sites.

Quite often these are installed before the Principal Contractor has started work and other forms of access equipment aren't available. By providing these steps on the wagon the driver can always maintain safe and easy access.

More details can be obtained from Dave White [dave@aqumenuk.com](mailto:dave@aqumenuk.com)



**Following an incident involving access to a wagon Xmo Strata are trialling these ladders on our sites.**

They clamp to side of flatbed wagon trailers and remove the need for the ladder to be footed. Sign ware delivery often involves numerous access to the trailer, requiring a spare man on each occasion. This is time consuming and often ignored.

They also provide a handrail and can be used by the delivery drivers as well. More detail can be obtained from Steve Martin at [smartin@xmostrata.com](mailto:smartin@xmostrata.com)

## & finally....

**In my view** Peter Macdiarmid

Fit for a new owner ...

*H2S AT work!!!*



While the Prime Minister is away, No 10 Downing Street's exterior was cleaned yesterday. When its famous black bricks were cleaned during a major refurbishment in the 1950s they were discovered to be yellow underneath the dirt of pollution. Since then the bricks have been painted black

**My thanks to Malcolm Froud of Global MSI who sent this one in.**

Let's hope the contractor doesn't fall. Mr Brown seems to have more than enough problems to deal with at the moment.

PS: Malcolm assures me it is not Peter Sainsbury in the photo!